



**Your Bridge to Support**

*A Division of  
Jackson County Department of Health and Human Services &  
The Aging and Disability Services Division*

# Resource Directory

Connecting you with Supports and Services relating to  
aging, disabilities, mental health and so much more.

421 County Road R | Black River Falls, WI 54615  
715-284-3978 | 1-844-493-4245  
Fax: 715-284-7713  
Website: [adrcjacksoncounty.org](http://adrcjacksoncounty.org)  
Email: [ADRCJC@jacksoncountywi.gov](mailto:ADRCJC@jacksoncountywi.gov)

*Inclusion in the resource directory does not imply endorsement or recommendation of an organization, service, support, or program. Omission from this directory does not indicate disapproval of an organization, service, support, or program. The quality of an organization, service, support, or program is not guaranteed by DHS. DHS, ADRCs, aging units, and Tribal partner agencies are not responsible for programs, supports, or services provided by any organization or provider included in the directory.*

## Mission Statement

*To provide older adults and people with physical or developmental/intellectual disabilities the resources needed to live with dignity and security and achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.*

The Aging & Disability Resource Center (ADRC) of Jackson County offers information and assistance to residents of Jackson County regarding services available in the community. You may call or come to our office for more information. If you prefer, staff will meet with you in your home to answer questions and provide more in-depth consultation.

One of the goals of the ADRC of Jackson County is to help people plan current or future long-term care needs. Our staff is familiar with all the local community services and can help you determine which services best meet your needs.

The Jackson County community has a wide range of programs that offer services to meet the needs, maintain independence, and improve the quality of life for Jackson County residents. This ADRC Resource Directory is developed by the Aging and Disability Resource Center of Jackson County. It is intended to provide information on a variety of topics for people aged eighteen and over. It is *not* a complete list of all services available to people with disabilities, aging, mental health or substance abuse issues. It is *not* meant to be an endorsement or recommendation of these particular agencies.

People often need help understanding what types of services would be available in their home. Our options counselors can offer suggestions and advice on which services and support will meet a person's needs while remaining as independent as possible.

To obtain further information about these or other services or to update the current listing, contact the ADRC of Jackson County at **715-284-3978**.

If you would like to have a representative of the ADRC of Jackson County to make a presentation to your group or organization, please call **715-284-3978**.

### • Publication •

The Aging & Disability Services Division publishes a newsletter, *60 Forward*, four times per year. It contains articles of interest from health care professionals and area senior citizens, the location of senior nutrition sites, transportation schedules, and future events. The newsletter can be obtained directly through Jackson County Shopper as well as at area banks, grocery stores, county offices, the hospital, health care clinics, public library, and other locations throughout Jackson County.

## Contents

<b>ABUSE / NEGLECT</b> .....	3
<b>ADULT DAY SERVICES</b> .....	3
<b>ADVOCACY</b> .....	4
<b>ALZHEIMER’S/DEMENTIA SERVICES</b> .....	6
<b>CAREGIVER SUPPORT</b> .....	6
<b>CLINICS/MEDICAL CENTERS/DENTAL/VISION</b> .....	7
<b>EDUCATION</b> .....	10
<b>EMERGENCY RESOURCES</b> .....	11
<b>EMPLOYMENT ASSISTANCE</b> .....	13
<b>FINANCIAL RESOURCES &amp; TAX</b> .....	14
<b>FOOD/MEAL ALTERNATIVES</b> .....	17
<b>HEALTH / WELLNESS</b> .....	18
<b>HEARING AND VISION LOSS SERVICES</b> .....	19
<b>HOME HEALTH • RESPITE • HOSPICE</b> .....	21
<b>HOUSING ALTERNATIVES</b> .....	23
<b>LEGAL ASSISTANCE</b> .....	26
<b>MENTAL HEALTH SERVICES</b> .....	29
<b>PET CARE</b> .....	30
<b>PRESCRIPTION DRUG PROGRAMS</b> .....	31
<b>RECREATION • SOCIAL ACTIVITIES</b> .....	32
<b>REPAIRS / CHORES / ERRANDS/ MOVING</b> .....	33
<b>SENIOR CENTERS</b> .....	34
<b>SUBSTANCE USE AND ADDICTION SERVICES</b> .....	34
<b>TELEPHONE ASSISTANCE</b> .....	35
<b>TRANSPORTATION</b> .....	36
<b>VETERAN SERVICES</b> .....	38
<b>VOLUNTEERING</b> .....	38

## ABUSE / NEGLECT

**911** Call immediately if you feel someone is in immediate, serious or life-threatening danger.

**Adult Protective Services (APS) of Jackson County** • 715-284-4301

*421 County Rd R, Black River Falls, WI 54615*

Call if you are concerned about an adult neighbor, friend, or family member.

**Beacon House – Family Promise of the Chippewa Valley** • 715-834-4357

*309 E Lake St, Eau Claire, WI 54701*

Shelter for up to 6 families at a time for up to 30 days.

**Bolton Refuge House, Inc** • 715-333-2350 *24-Hour Crisis Line 1-855-526-5866*

*807 S Farwell St, Eau Claire, WI 54701*

Temporary Housing for battered individuals and their children information and referral.

**Ho-Chunk Nation Social Services** • 715-284-2622 x5135

*Domestic Violence/ Sexual Assault Crisis Line: 1-877-847-8689*

*808 Red Iron Rd, Black River Falls, WI 54615*

Domestic Violence Advocacy, SA Advocacy, restraining order assistance, court accompaniment supportive listening, safety planning, community resource referrals, housing, economic and employment assistance, transportation, assistance with coordinating transportation to a safe environment, court hearings, appointments, etc., community education, present on Domestic violence and SA related topic in the community.

**National Sexual Assault Hotline** • 1-800-656-HOPE (4673)

**National Domestic Violence Hotline** • 1-800-799-SAFE (7233) [www.ndvh.org](http://www.ndvh.org)

Anonymous and confidential 24 hours per day/7 days per week.

**New Horizons Domestic Abuse** • Shelter Crisis line 1-888-231-0066 or 608-791-2600.

Emergency Shelter for victims in La Crosse.

**Wisconsin Bureau of Aging and Disability Resources** • 844-947-2372

**WI Coalition Against Sexual Assault (WCASA)** • 608-257-1516 [info@byyoursidewi.org](mailto:info@byyoursidewi.org)

## ADULT DAY SERVICES

**A New Day- Adult Day Services** • 608-989-2323

*218 W Broadway St, Blair, WI 54616*

Tailored to adults with both physical and cognitive disabilities, as well as elderly, who need socialization, support and assistance throughout the day. Mon-Thurs. 7:30am-4:15pm.

Fridays 7:30am-12:30pm (Friday afternoon services may be available upon request.)

**APTIV** • 715-284-2546

*720 Red Iron Rd, Black River Falls, WI 54615*

Services available at this location include behavioral services, benefits counseling, community employment, day services, job placement, range of motion, recreation and youth services.

**Coulee Region Adult Day Center** • 608-519-2306 • [www.couleeregionaduldaycenter.com/](http://www.couleeregionaduldaycenter.com/)

*565 Braund St, Onalaska, WI 54650*

*777 North St, Sparta, WI 54656*

Offers a new facility. Day Center, Respite Care, and group homes available.

Accepts Inclusa, Iris, Long Term Care Insurance, and private payments.

**Lutheran Social Services of Wisconsin** • 608-788-5090 • [www.lsswis.org](http://www.lsswis.org)

## ADVOCACY

If *in crisis*, please call or text the National Suicide & Crisis Lifeline at 988 (24/7)

**ADRC of Jackson County** • 715-284-4301 • [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)

*421 County Rd R, Black River Falls, WI 54615*

Assists consumers and families in examining all community options before life changes are made; short term intervention and advocacy services; assistance with arrangement of community services; benefits assistance.

**The ARC** • 608-782-4799 • [www.thearc.org](http://www.thearc.org)

*1035 Green Bay St #4, La Crosse, WI 54601*

*800 Wisconsin St, Eau Claire, WI 54703*

Advocates for the rights of citizens with disabilities and their families.

**ViventHealth** • <https://viventhealth.org/>

*811 Rose St, La Crosse, WI 54603* • 608-785-9866

*505 S Dewey St #107, Eau Claire, WI 54701* • 715-836-7710

HIV education, prevention, medical care and access to services such as behavioral and mental healthcare, housing services, food pantry, case management, legal services, needle exchange, etc.

**Coalition of Wisconsin Aging Groups** • 1-800-488-2596 • <https://www.cwagwisconsin.org/>

Advocacy for persons 60+, including state and federal legislation and Senior Medicare

**Disability Rights Wisconsin** • 1-800-928-8778 [www.disabilityrightswi.org](http://www.disabilityrightswi.org)

Assists individuals gain access to services and opportunity through advocacy and legal expertise.

**Greater Wisconsin Agency on Aging Resources (GWAAR)** • 608-243-5670 • [www.gwaar.org](http://www.gwaar.org)  
*Wisconsin Guardianship Support Center* • 1-855-409-9410  
*Elder Law Center* • 608-243-5670  
Provides information about services and resources to citizens 60 years and older.

**Independent Living Resources (ILR)** • 608-787-1111 • 1-888-474-5745 • [www.ilresources.org](http://www.ilresources.org)  
*4439 Mormon Coulee Road, La Crosse, WI 54601*  
Assists individuals through advocacy, peer support, skills training, information and referrals, and transitional services.

**NAMI Wisconsin, Inc. (National Alliance on Mental Illness)** • 1-800-950-6264 (Call or Text)  
[www.nami.org](http://www.nami.org) (National) • [www.namiwisconsin.org](http://www.namiwisconsin.org) (State)  
NAMI Wisconsin serves residents in our state with free mental health support, online groups, resources and education.

**NCOA (National Council on Aging)** • 571-527-3900  
*251 18<sup>th</sup> St S Ste 500, Arlington, VA 22202*  
Helping those 60+ to improve health and independence with age.

**National MS Society – Wisconsin Chapter** • 1-800-344-4867  
<https://www.nationalmssociety.org/Chapters/WIG>  
*1120 James Drive, Suite A, Hartland, WI 53029*  
Free statewide support and services to individuals with MS, their loved ones, friends and caregivers, including information and referral, financial assistance for needs related to MS, education and peer support.

**Tenant Resource Center** • 608-257-0006  
*2510 Winnebago St, Madison, WI 53704*  
Eviction prevention, rental rights, discrimination assistance and more.

**U.S. Department of Justice ADA Information Line:** • 1-800-514-0301 • TTY 1-833-610-1264  
[www.ada.gov](http://www.ada.gov)  
Provides information about the *Americans with Disabilities Act* or information about filing a complaint; Spanish language service also available.

**Wisconsin Board on Aging and Long-Term Care Ombudsman Program** • 1-800-815-0015  
[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)  
Advocacy for long term care consumers age 60+ who reside in nursing homes or group homes.

## **ALZHEIMER'S/DEMENTIA SERVICES**

### **ADRC of Jackson County- Alzheimer's Family and Caregiver Support Program (AFCSP)**

- [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org) • 715-284-3978

Assist in the response to the stress and service needs of families caring at home for someone with Alzheimer's disease or other irreversible dementia; requires a diagnosis of Alzheimer's disease or other irreversible dementia and financial eligibility.

### **Alzheimer's Association** [www.alz.org](http://www.alz.org) (National) [www.alz.org/wi](http://www.alz.org/wi) (Wisconsin)

404 ½ North Bridge Street, Chippewa Falls, WI 54729 • 715-720-7611

24 Hour Helpline • 1-800-272-3900

Safe Return Program (24/7 support for wandering) • 1-888-572-8566

Comfort Zone Program (24/7 electronic location tool) • 1-877-259-4850

Advocacy, educational materials, family consults and peer mentoring.

### **ALZConnected** • <https://alzconnected.org/>

Free online community designed for people living with dementia and those who care for them. Members can post questions about dementia-related issues, offer support, and create public and private groups around specific topics.

### **Jackson County Interfaith Volunteer Caregivers** • 715-284-7058 • [www.jcivc.org](http://www.jcivc.org)

1451 Tyler St, Black River Falls, WI 54615

See Nursing Homes in this resource guide for a list of facilities  
(\*\*) denotes facilities with Alzheimer's/Dementia specific units

## **CAREGIVER SUPPORT**

### **AARP Caregiving Resources** • 888-687-2277

222 W Washington Ave Suite 600, Madison, WI 53703

Caregiving resources for in-home care, financial, legal, end of life, dementia, long-term care, medical, mobility and veterans.

### **ADRC of Jackson County** • 715-284-4301 • [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)

421 County Road R, Black River Falls, WI 54615

#### **Family Caregiver Support Program (NFCSP)**

Information on services and support for caregivers providing care to an adult age 60+.

### **Alzheimer's Association** [www.alz.org](http://www.alz.org) (National) [www.alz.org/wi](http://www.alz.org/wi) (Wisconsin)

404 ½ North Bridge Street, Chippewa Falls, WI 54729 • 414-479-8800

La Crosse • 608-519-1808

24 Hour Helpline • 1-800-272-3900

Safe Return Program (24/7 support for wandering) • 1-888-572-8566

Comfort Zone Program (24/7 electronic location tool) • 1-877-259-4850

Advocacy, educational materials, family consults and peer mentoring.

**Jackson County Interfaith Volunteer Caregivers** • 715-284-7058 • [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St. Black River Falls, WI 54615*

Caring companionship, telephone reassurance, respite care, information & referral.

**VA Caregiver Support Line** • 608-372-3971 EXT 64441

*500 E. Veterans St, Tomah, WI 54660*

**VA - Caregiver Support Program (CSP)** clinical services to caregivers of eligible and covered Veterans enrolled in the VA health care system. The program's mission is to promote the health and well-being of family caregivers who care for our Nation's Veterans, through education, resources, support, and services.

**VA - Program of Comprehensive Assistance for Family Caregivers (PCAFC)** Education and training, health insurance (if caregiver is otherwise uninsured), mental health counseling, monthly financial stipend, respite care and other services.

**VA - Program of General Caregiver Support Services (PGCSS)** Skills training, mobile support, one-on-one coaching, group support and coaching, self-care, peer support mentoring, telephone support, online programs, and referrals to available VA and community resources.

## **CLINICS/MEDICAL CENTERS/DENTAL/VISION**

### ***HOSPITALS***

**Black River Memorial Hospital** • 715-284-5361 • [www.brmh.net](http://www.brmh.net)

*711 West Adams St, Black River Falls, WI 54615*

**Emplify/Gundersen Health System** • 608-782-7300 • TTY 608-782-3784

[www.gundersenhealth.org](http://www.gundersenhealth.org)

*1900 South Avenue, La Crosse, WI 54601*

**Tri County Memorial Hospital** <https://www.gundersenhealth.org/locations/gundersen-tri-county-hospital> • 715-538-4361

*18601 Lincoln Street, Whitehall, WI 54773*

**Mayo Clinic Health System**

**Eau Claire** <https://www.mayoclinichealthsystem.org/locations/eau-claire>

*1221 Whipple Street, Eau Claire, WI 54703 • 715-838-3311 • 1-888-838-4777*

**La Crosse** <https://www.mayoclinichealthsystem.org/locations/la-crosse>

*700 W Ave S, La Crosse, WI 54601 • 608-785-0940 or 1-800-362-5454 • TTY 608-785-1161*

**Osseo** <https://www.mayoclinichealthsystem.org/locations/osseo>

*13025 8th Street, Osseo, WI 54758 • 715-597-3121*

**Sparta**

*310 W Main St, Sparta, WI 54656 • 608-269-1770*

**Marshfield Medical Center – Neillsville** • 715-743-3101  
*N3708 River Ave, Neillsville, WI 54456*  
<https://www.marshfieldclinic.org/locations>

**Tomah Health Hospital** • 608-372-2181 • [www.tomahhealth.org/](http://www.tomahhealth.org/)  
*501 Gopher Dr, Tomah, WI 54660*

**Tomah VA Medical Center** • 1-800-872-8662 • <https://www.va.gov/tomah-health-care/>  
*500 East Veterans St, Tomah, WI 54660*

## **CLINICS**

**Footprints in Time Midwifery & Family Clinic** • 715-284-2003 [footprintsmidwifery.com/](http://footprintsmidwifery.com/)  
*502 Main St., Black River Falls, WI 54615*

**Black River Healthcare Clinic** • 715-284-3355  
*711 W Adams St, Black River Falls, WI 54615*

**Emplify/Gundersen Health System** • 800-362-9567 • [www.gundersenhealth.org](http://www.gundersenhealth.org)

**Blair Family Medicine Clinic** • 608-989-2505  
*420 South Peterson Ave, Blair, WI 54616*

**La Crosse Medical Center** • 608-782-7300  
*1900 South Ave, La Crosse, WI 54601*

**Onalaska Clinic** • 608-775-8100  
*3111 Gundersen Dr, Onalaska, WI 54650*

**Ashley Wellness Center** • Arcadia Clinic (Ashley Furniture Employees) 608-323-3373  
*464 South Saint Joseph Ave, Arcadia, WI 54612*

**Ho-Chunk Health Care Center** • 715-284-9851 • [health.hochunk.com/locations.html](http://health.hochunk.com/locations.html)  
*N6520 Lumberjack Guy Rd, Black River Falls, WI 54615*  
Serves Wisconsin Ho-Chunk Tribal members.

**Krohn Clinic** • 715-284-4311 • [www.krohnclinic.com](http://www.krohnclinic.com)  
*610 Adams St, Black River Falls, WI 54615*

**Marshfield Clinic** • 715-387-5511 • 1-800-782-8581 <https://www.marshfieldclinic.org/locations>  
*1000 N Oak Ave, Marshfield, WI 54449*

**Mayo Clinic Health System** [mayoclinichealthsystem.org](http://mayoclinichealthsystem.org)

**Arcadia** • 608-785-0940 • Appointments: 608-392-5000  
*895 S. Dettloff Dr. Arcadia, WI*

**Eau Claire** • 715-838-5222 • Appointments – 715-838-5025  
*Clairemont Campus – 733 W. Clairemont Ave, Eau Claire, WI*

**Eau Claire** • 715-838-5222 • Appointments – 715-838-5025  
*Luther Campus – 1400 Bellinger St. Eau Claire, WI*

**Holmen Clinic** • 608-785-0940 • Appointments – 608-392-5000

*1303 Main St South, Holmen, WI*  
**La Crosse Clinic** • 608-785-0940 • Appointments: 608-785-0940  
*800 West Ave South, La Crosse, WI*  
**Onalaska Clinic** • Appointments: 608-392-5000  
*191 Theater Road, Onalaska, WI*  
**Osseo** • 715-597-3121 Appointments: 715-838-5025  
*13025 Eighth St. Osseo, WI*  
**Sparta** • 608-269-1770 Appointments: 608-269-1770  
*310 W. Main St., Sparta, WI*  
**Tomah** • 608-785-0940 Appointments: 608-392-5000  
*325 Butts Ave., Tomah, WI*

**Tomah Health Specialty Clinic** • Tomah • 608-372-2181 •  
<https://www.tomahhealth.org/locations/>  
*501 Gopher Dr, Tomah, WI 54660*

**Tomah Health Clinic** • Warrens: 608-377-8792  
*101 Unity Dr, Warrens, WI 54666*

### ***HEALTHCARE – REDUCED COST***

**Family Health Center** • 715-221-9515  
*1515 N. Saint Joseph Ave, Marshfield, WI 54449*

**Family Health/La Clinica** • 920-787-5514  
*400 South Townline Rd, Wautoma, WI 54982*  
Medical, massage Therapy, dental, behavioral health, substance abuse recovery.

**St. Clare Health Mission** • 608-519-4633 • [stclarehealthmission.org](http://stclarehealthmission.org)  
*916 Ferry St. La Crosse, WI 54601*

**Ho-Chunk Nation Health Office** • 715-284-9851 • 1-888-685-4422 • [www.ho-chunknation.com](http://www.ho-chunknation.com)  
*W9855 Airport Rd, Black River Falls, WI 54615*

**Wisconsin Well Woman Program (WWWP)** • Anni Vitriago • 715-839-4718  
[www.dhs.wisconsin.gov/wwwp/index.htm](http://www.dhs.wisconsin.gov/wwwp/index.htm)  
*720 Second Ave, Eau Claire, WI 54703*  
Preventative health screening services to women with little or no health insurance coverage.

### ***DENTAL CARE - REDUCED COST***

**Marshfield Clinic – Marshfield Dental Center** [www.marshfield.clinic.org](http://www.marshfield.clinic.org) •  
**Black River Falls** • 715-670-0400  
*N6571 Lumberjack Guy Rd, Black River Falls, WI 54615*  
**Marshfield** • 715-221-5600 • 1-800-782-8581

*1307 N Saint Joseph's Ave, Marshfield, WI 54449*

**Neillsville** • 715-743-1900

*8 Boon Boulevard, Neillsville, WI 54456*

**Chippewa Falls** • 715-738-2000 850

*Lakeland Dr, Chippewa Falls, WI 54729*

**Family Health Mauston Dental** • 608-847-6700

*880 Herriot Dr, Mauston, WI 53948*

**Wisconsin Dental Association, Inc.** • 1-866-812-9840 • [www.wda.org](http://www.wda.org) •

Provides referrals for free dental care for eligible, qualified applicants who are permanently disabled, chronically ill, or are of advanced age with a financial need; not for routine services, extensive dental needs only.

## ***VISION***

**Art of Optometry** • 715-284-3111

*127 Main St, Black River Falls, WI 54615*

**Foster Primary Eye Care, LTD** • 715-284-4876

*2 E Main St, Black River Falls, WI 54615*

**Gundersen Eye Clinic- Black River Falls** • 715-284-9451

*601 W Adams St, Black River Falls, WI 54615*

## **EDUCATION**

**Chippewa Valley Technical College** • 715-833-6300 • 1-800-547-2882 [www.cvtc.edu](http://www.cvtc.edu)

*620 West Clairemont Ave, Eau Claire, WI 54701*

**Ho-Chunk Nation Education Dept** • 715-284-5877 • 1-800-690-4860 [www.hochunknation.com](http://www.hochunknation.com)

Education and employment programs for tribal members.

**University of Wisconsin - Eau Claire** • 715-836-3636 • 1-866-893-2423 [www.uwec.edu](http://www.uwec.edu)

*210 Water St, Eau Claire, WI 54703*

Continuing Education Programs offer lifelong learning programs for participants of all ages.

**University of Wisconsin - La Crosse** • 608-785-8000 • TTY 608-785-6900 [www.uwlax.edu](http://www.uwlax.edu)

*1725 State Street, La Crosse, WI 54601*

Continuing Education Programs Offer lifelong learning programs for participants of all ages.

**Learning in Retirement** • 608-785-6504 • TTY 608-785-6900 [www.uwlax.edu](http://www.uwlax.edu)

*205 Morris Hall, 1725 State St, La Crosse, WI 54601*

Learning community established to help meet the wide range of interests of the area's growing retired population.

Western Technical College • 715-284-2253 [www.westerntc.edu](http://www.westerntc.edu)  
24 Filmore St, Black River Falls, WI 54615

## **EMERGENCY RESOURCES**

### ***MEDICAL EMERGENCY 9-1-1***

**Black River Memorial Hospital** • [www.brmh.net](http://www.brmh.net) • 715-284-5361  
711 West Adams St, Black River Falls, WI 54615

## ***EMERGENCY HOUSING***

### **Family Promise**

**Eau Claire** 715-834-4357 • <https://www.familypromisecv.org/>  
309 E. Lake St. Eau Claire, WI 54701

**Sparta** 608-487-2745 • <https://www.familypromiseofmonroecounty.com/>  
111 West Oak St. Family emergency shelter for up to 30 days; Must call first.

**Bolton Refuge House, Inc.** • 715-333-2350 • 24 Hour Crisis Line • 1-715-834-9578  
<https://www.boltonrefuge.org/jco>

Temporary housing for battered individuals and their children; information and referral.

**Catholic Charities** • 608-782-0710  
3710 E Ave S, La Crosse, WI 54601  
Men, Women, Children

**Hope Gospel Mission - Men's Shelter** • 715-552-5566 (24-hour line)  
[www.hopegospelmission.org](http://www.hopegospelmission.org)

8 South Farwell St, Eau Claire, WI 54701

Emergency food, shelter and clothing for single men 18 years and older.

**Hope Gospel Mission - Women's Shelter** • 715-834-4000 • 715-552-5566 (24-hour lines)  
[www.hopegospelmission.org](http://www.hopegospelmission.org)

2517 Moholt Dr, Eau Claire, WI 54703

Emergency food, shelter and clothing for single women 18 years and older.

**New Horizons Shelter** <https://www.nhagainstabuse.org/>

LA CROSSE: 608-791-2610

WHITEHALL: 715-538-2810

Crisis Line: 1-888-231-0066

Text only service: 608-667-9944

**Salvation Army** • 608-782-6126 • <https://www.salvationarmyusa.org/usn/>  
223 8th St North, La Crosse, WI 54601

**La Crosse:** Thrift Store, Community Center, Emergency Shelter, Emergency Assistance, and more. 608-784-1421 (Thrift Store)

**Eau Claire:** Food & Nutrition programs, seasonal services 715-834-1224

**Sojourner House** • 715-514-5556 • [www.cclse.org/the-sojourner-house](http://www.cclse.org/the-sojourner-house)

618 S Barstow St. Eau Claire, WI 54701

Eau Claire Office: 715-832-6644

La Crosse Office: 888-212-4357

Overnight sleeping for adults, 18+ • Laundry facilities, evening meals and breakfast offered.

**Veterans Assistance Foundation** • *Crisis Line:* 1-877-424-3838 • [www.vafvets.org](http://www.vafvets.org)

National Coalition for Homeless Veterans.

**Wisconsin Veterans Housing and Rehabilitation Program** • 1-800-947-8387

Works towards permanent housing, employment assistance, job training, mental health services, healthcare, substance abuse recovery support, claims & benefit assistance.

**Western Dairyland Haven Homeless Shelters** •

715-985-2391 • 1-800-782-1063 • 715-836-7511

[www.westerndairyland.org/homeless\\_shelters.phtml](http://www.westerndairyland.org/homeless_shelters.phtml)

Temporary housing for families up to 30 days

## ***ENERGY / FUEL ASSISTANCE***

**Jackson County Health and Human Services** • 715-284-4301 ext. 317

Emergency Energy Assistance, Emergency furnace repair and replacement

**Jackson County Sheriff's Department** • 715-284-5357

For emergency and when Jackson County Human Services is closed

**Keep Wisconsin Warm/Cool** • 800-891-WARM (9276)

## ***PERSONAL EMERGENCY RESPONSE SYSTEMS (PERS)***

**ADT Life Alert** • 866-399-4016

Medical alert system, in-home and on-the-go options

**Alzheimer's Association** [www.alz.org](http://www.alz.org) (National) [www.alz.org/wi](http://www.alz.org/wi) (Wisconsin Chapter)

24 Hour Helpline • 1-800-272-3900

**Clark Electric Cooperative Comfort Phone** • 1-866-279-6544

[www.cecoop.com/first-call-emergency-monitoring](http://www.cecoop.com/first-call-emergency-monitoring)

Wireless two-way conversation with the emergency response center via use of PERS system.

**Great Rivers 2-1-1** • 1-800-362-8255 or 211 • [www.greatrivers211.org/gr211](http://www.greatrivers211.org/gr211)

Information, help and crisis line 24-hours a day, 7 days a week

*Carrier Alert* - free service allowing mail carriers to get assistance for you if your mail is not removed from your box; \**Jackson County is a "non-covered area" however, requests can still be made online\**

**Jackson County Interfaith Volunteer Caregivers** • 715-284-7058 • [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St, Black River Falls, WI 54615*

**VA Medical Center** • 1-800-872-8662

*500 East Veterans St, Tomah, WI 54660*

VA contracts with multiple PERS companies. Contact the VA to discuss PERS options covered by VA benefits.

**VRI – Modicare Service** • 1-800-508-6370 • <https://vricares.com/>

One of the leading providers of remote monitoring programs, VRI helps individuals age in place by offering solutions that provide 24/7 monitoring and support, increase engagement, empower members to take action with their health and connect them to the resources they need.

## **EMPLOYMENT ASSISTANCE**

**Aptiv** • 715-284-2546 • [www.aptiv.org](http://www.aptiv.org)

*720 Red Iron Rd, Black River Falls, WI 54615*

Helps with seeking employment to individuals with disabilities, by connecting them directly with employers and businesses in your community.

**Hire Heroes USA** • 844-634-1520

Free job search assistance to US military members, veterans and their spouses.

**Ho-Chunk Nation Department of Labor** • 715-284-5877 • 1-800-294-9343

[www.ho-chunknation.com](http://www.ho-chunknation.com)

*W9814 Airport Rd, Black River Falls, WI 54615*

Employment and training for enrolled tribal members who meet program eligibility guidelines.

**Social Security Administration** • 1-866-815-2924 • <https://www.ssa.gov/disability/work>

*4120 Oakwood Hills Parkway, Eau Claire, WI 54701*

Various employment support provisions to assist disabled beneficiaries reach employment goals.

**Veterans Assistance Foundation, Inc.** • 1-608-372-8387 • [www.vafvets.org](http://www.vafvets.org)

Program founded to assist veterans overcome homelessness by providing the job training, education, and counseling/rehabilitation services needed to sustain a productive lifestyle.

**Vocational Rehabilitation for Native Americans (VRNA)** • 715-588-3324 • [www.glitc.org](http://www.glitc.org)

Vocational rehabilitation designed to develop and deliver support to eligible Native Americans & Alaskan Natives, with disabilities, living in the defined service area. Provides services that are sensitive to individual cultural beliefs, strengths, resources, priorities, concerns, and abilities, so each may engage in gainful employment.

**Western Dairyland EOC, Inc.** • 1-800-782-1063 • [www.westerndairyland.org](http://www.westerndairyland.org)

*3122 Whitehall Rd, Independence, WI 54747*

Assists disadvantaged individuals alleviate poverty-related conditions and provide opportunities which enable people to advance economically and socially.

**Western Technical College** • 715-284-2253 • [www.westerntc.edu/location/black-river-falls](http://www.westerntc.edu/location/black-river-falls)

*24 Fillmore St, Black River Falls, WI 54615*

**Wisconsin Department of Veterans Affairs** • 1-800-947-8387 • [www.dva.state.wi.us](http://www.dva.state.wi.us)

Education & Employment Program provides guidance and resources to veterans, employers, and the public.

**Wisconsin Department of Vocational Rehabilitation (DVR)** • 608-405-4120

[www.dwd.wisconsin.gov/dvr](http://www.dwd.wisconsin.gov/dvr)

*2615 East Ave South, Suite 101, La Crosse, WI 54601*

Employment services/counseling for disabled consumers. Arranges services and training/technical assistance to enable those to work.

**Wisconsin Department of Workforce Development (DWD)** • 608-405-4545

<https://dwd.wisconsin.gov/ui/>

Unemployment Insurance, workplace injury, equal rights, employment & training, disability employment

**Wisconsin Senior Employment Program (WISE)** • 608-615-1845

<https://www.workforceconnections.org/wisconsin-senior-employment-program-wise/>

*2615 East Ave South Ste 300, La Crosse, WI 54601*

Employment training program for low-income, unemployed individuals 55+

**Workforce Connections, Inc.** • 608-789-5620 • [www.workforceconnections.org](http://www.workforceconnections.org)

*24 Fillmore St, Black River Fall, WI 54615*

Assistance with career planning, job searching, and skills training.

## **FINANCIAL RESOURCES & TAX**

### ***BENEFITS ASSISTANCE***

**ADRC of Jackson County** • 715-284-4301 • [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)

*421 County Rd R, Black River Falls, WI 54615*

Disability Benefit Specialist – serves ages 18 - 59

Elderly Benefit Specialist – serves ages 60+

**Bureau of Indian Affairs Regional Office** • 612-713-4400 <https://www.bia.gov/> ·  
5600 W. American Blvd. Suite 500, Bloomington MN, 55437  
Midwest Regional Office · Norman Pointe Building

**Ho-Chunk Nation Tribal Aging Unit** • 715-892-7909 · [www.ho-chunknation.com](http://www.ho-chunknation.com)  
Black River Falls Office 715-284-0811

**Ho-Chunk Nation Veteran Affairs Department** • 715-284-4563 · [www.ho-chunknation.com](http://www.ho-chunknation.com)  
W9814 Airport Rd, Black River Falls, WI 54615  
Serves Ho-Chunk Nation Veterans

**Independent Living Resources (ILR)** • 608-787-1111 · 1-888-474-5745 · [www.ilresources.org](http://www.ilresources.org)  
4439 Mormon Coulee Rd, La Crosse, WI 54601

**Jackson County Veterans Service Office** · [www.co.jackson.wi.us](http://www.co.jackson.wi.us) · 715-284-0225  
307 Main St, Black River Falls, WI 54615

**Medicare** • 1-800-633-4227 · [www.medicare.gov](http://www.medicare.gov)

**Social Security Administration** • 1-866-815-2924 · [www.ssa.gov](http://www.ssa.gov)  
4120 Oakwood Hills Parkway, Eau Claire, WI, 54701

**State of Wisconsin Medigap Help-line** • 1-800-242-1060  
<https://www.medicare.gov/health-drug-plans/medigap>

**U.S. Railroad Retirement Board** • 1-877-772-5772 · TTY 312-751-4701 · [www.rrb.gov](http://www.rrb.gov)  
Benefits for railroad employees and families through the Railroad Retirement Board.

**Western Region for Economic Assistance** • 1-888-627-0430 · [www.access.wi.gov](http://www.access.wi.gov)  
Oversees public benefits. Apply for benefits and report changes. BadgerCare Plus,  
Emergency Assistance, Family Planning Only Services, FoodShare, Job Access Loans,  
Medicaid, Child Care Subsidy Program, Wisconsin Works.

**Workforce Connections W2 and Emergency Assistance** • 608-789-5620  
24 Fillmore St, Black River Falls, WI 54615

### ***OTHER FINANCIAL RESOURCES***

**Catholic Charities – St. Lawrence Community Services** • 608-782-0710 · [www.cclse.org](http://www.cclse.org)  
3710 East Ave South, La Crosse, WI 54601  
Prevention assistance by providing instruction in the wise use of credit, budgeting and family  
money management; representative payee service.

**First Nations Community Financial – Home Equity Conversion Mortgages for Seniors**

715-284-2470

*206 S Roosevelt Rd, Black River Falls, WI 54615*

Allows homeowners age 62+ to draw income from home equity without requiring repayment for the time the home is occupied.

**Wisconsin Funeral and Cemetery Aids Program (WFCAP) • 888-859-0611**

Voluntary assistance program for service providers who offer funerals, cemetery, and cremation services to certain decedents, and whose services are not fully compensated by the decedent's estate, family or other resources.

**Wisconsin Housing and Economic Development Authority (WHEDA) • 1-800-334-6873**

[www.wheda.com](http://www.wheda.com)

Housing funding for low and moderate-income residents; low interest.

**Work-N-Wheels • 715-985-2391**

*23122 Whitehall Rd, Independence, WI 54747*

Auto loan program that provides vehicle purchase and repair loans to low-income families and individuals. If you have poor credit or no credit, this program may be for you.

### ***REPRESENTATIVE PAYEE SERVICES***

**Beneficial Representative Payee • 715-831-9349**

*1439 Lyndale Ave, Eau Claire, WI 54701*

**Consumer Credit Counseling Service of La Crosse • 608-784-8380 • [www.cccsonline.org](http://www.cccsonline.org)**

*505 King St, Suite 212, La Crosse, WI 54601*

### ***TAX ASSISTANCE***

**Tax-Aide • 1-888-227-7669 • [www.aarp.org/taxaide](http://www.aarp.org/taxaide)**

Free, face-to-face tax assistance and tax form preparation; serves people with low to moderate income and individuals age 60 and older during the tax season. Call for the nearest office.

**IRS Tax consulting • 1-800-829-1040 • TTY/TDD 1-800-829-4059 • [www.irs.gov](http://www.irs.gov)**

**Wisconsin Department of Revenue • 715-836-2811**

<https://www.revenue.wi.gov/Pages/Individuals/homestead.aspx>

Homestead tax credit – homeowners or renters may apply; income limits apply.

**WI Housing and Economic Development Authority (WHEDA) • 1-800-755-7835**

[www.wheda.com](http://www.wheda.com)

WHEDA Property Tax Deferral Loan Program - Allows individuals 65+ with a limited income to convert equity from their home into cash to pay all or a portion of property taxes.

## **FOOD/MEAL ALTERNATIVES**

### ***EMERGENCY FOOD RESOURCES***

**Friends Sharing Food** • 715-670-8489  
*411 Gebhardt Rd, Black River Falls, WI 54615*  
Emergency Food & outside program

**Friends Food Shelf**  
Every Monday 2:30-4pm or as long as food is available  
Jackson County residents only; household size is required. For weather, listen to WWIS 99.7 FM for cancellation notice. *\*Bring your own containers\**

**Jackson County Food Pantry**  
Open the last Tuesday of each month from 4:30-6pm  
Income guidelines apply. Bring proof ID and proof of residence; donations are always welcome.

**Neighborhood Food Pantry**  
*Locations in Alma Center, Brockway, Hixton, Merrilan, and Taylor*  
Open the 2nd Tues of the month from 9am – 10am

### ***FINANCIAL ASSISTANCE FOR FOOD***

**Western Region for Economic Assistance (WREA)** • 1-888-627-0430 Fax: 1-855-293-1822  
[www.access.wisconsin.gov](http://www.access.wisconsin.gov)  
Assist low-income families and individuals apply for benefits and report changes.

### ***HOME DELIVERED MEALS***

**ADRC of Jackson County** • 715-284-3978 • 1-844-493-4245 • [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)  
Meals for eligible recipients age 60+ and disabled individuals.

**Door Step Meals** • 844-944-0348  
Over 30 selections of made from scratch meals, flash frozen and vacuum sealed.

**Factor** • 888-573-5727  
Over 40 dietitian-designed meals and add-on options every week, tailored to fit your lifestyle.

**Home Style Direct** • 866-735-0921  
Over 35 fully prepared meal options that provide nutrition that supports people with chronic health challenges, disease management needs or food insecurity.

**Ho-Chunk Nation Aging Unit** • 715-284-0811 • 1-888-701-8284 • [www.ho-chunknation.com](http://www.ho-chunknation.com)

Elderly Nutrition Program - home delivered meals for elderly tribal members

**Midwest Meals • 715-598-7733**

*2145 Eastridge Center, Eau Claire, WI 54701*

Healthy meal prep service that crafts a week's worth of meals for pick up or delivery.

**Mom's Meals • 877-508-6667**

Nutritionally balanced meals for various health conditions and needs, delivered to your door.

**Personal Chef To Go • 804-395-6881**

Read to eat meals designed around an FDA approved diet.

**Silver Cuisine • 844-404- FOOD (3663)**

Healthy senior meals, chef-prepared delivered to your home.

***SENIOR MEAL SITES***

The Senior Nutrition Program is available to any person aged 60 and older, including spouses under the age of 60, regardless of residence or income level. Suggested contribution is \$5 per meal

**Melrose - L & M Café • 608-488-2611**

*405 North Washington St, Melrose, WI 54642*

Monday through Thursday, 11:00 am to 1:00 pm

**Merrillan - Merrillan Café • 715-333-9200**

*400 North Washington St, Merrillan, WI 54754*

Monday through Friday, 11:00 am to 1:00 pm

**Millston – T.K.'s 400 Club • 715-284-0072**

*W6621 US Hwy 12, Millston, WI 54643*

Wednesday-Thursday, 11:00 am to 1:00 pm

**Taylor, General Store and Café • 715-662-2225**

*30 2nd St, Taylor, WI 54659*

Monday through Friday, 11:00 am to 1:00 pm

**HEALTH / WELLNESS**

**Center for Disease Control and Prevention (CDC) • 800-232-4636**

Find diseases and conditions; healthy living; workplace safety; environmental health; injury, violence and safety; global health; travelers' health and more.

**Dept. of Veterans Affairs Home Based Primary Care • 608-372-7734**

*Veterans Administration Medical Center, Tomah*

Primary Care Team for veterans living in a stable home setting or assisted living within a 50-mile radius of the hospital and have difficulty making it to clinic visits because of physical or emotional reasons; no emergency care.

**Healing Footprints 715-492-9128**

Footcare

**House of Wellness Clinic 608-355-1240** · [www.health.ho-chunk.com](http://www.health.ho-chunk.com)

**FITNESS & AQUATIC CENTER**

*S2845 White Eagle Rd, Baraboo, WI 53913*

Provides services to enrolled members of any federally recognized tribe, Ho-Chunk Nation employees and family.

**Just Toes & Foot Care LLC 715-559-6077** call or text

Toenail trimming / debridement. Callus and corn reduction. Office and home visits available. Handicap accessible

**Silver Sneakers** · 866-584-7389

Fitness and wellness program offered to seniors. The program is designed for all levels and abilities and provides access to online and in-person classes.

**Special Olympics** · 800-552-1324 · 608-222-1324 · <https://www.specialolympicswisconsin.org/>

Programs for individuals with developmental disabilities

**Wisconsin Well Woman Program (WWWP)** · 715-839-4718

[https://www.wellbadger.org/s/offeredservice/a1D1I000002skvBUAQ/eau-claire-county-wisconsin-well-woman-program?language=en\\_US](https://www.wellbadger.org/s/offeredservice/a1D1I000002skvBUAQ/eau-claire-county-wisconsin-well-woman-program?language=en_US)

*720 Second Avenue, Eau Claire*

Screening, referral and follow-up for breast cancer and cervical cancer care for women ages 45-64. The program is for women without health insurance, women whose insurance does not cover the specified checkups (for breast or cervical cancer), or for women who are unable to pay the insurance deductible or co-payments who meet the income guidelines.

## **HEARING AND VISION LOSS SERVICES**

**American Foundation for the Blind** · 1-800-232-5463 · [www.afb.org](http://www.afb.org)

Provides resources and support for vision loss, to individuals and their families, to businesses, employers, and professionals who provide services to blind and visually impaired people.

**Interfaith Volunteer Caregivers** · 715-284-7058 · [www.ivcinfo.org](http://www.ivcinfo.org)

*1451 Tyler St, Black River Falls, WI 54615*

**Visually Impaired Program (VIP)** · Audio recordings of local newspaper publications for the visually impaired.

**National Federation of the Blind of Wisconsin** • 608-622-7632 • [www.nfbwis.org](http://www.nfbwis.org)  
Advocacy and support for blind and visually impaired individuals throughout Wisconsin.

**Office for the Blind and Visually Impaired** • 715-836-6772 • [www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)  
*610 Gibson St, Eau Claire, WI 54701*  
Services to assist individuals who are blind or visually impaired to achieve their own goals of independent living through individual visits, group trainings and teaching techniques and technologies for use in daily living.

**Office for the Deaf and Hard of Hearing** • 715-836-2107  
[www.dhs.wisconsin.gov/odhh/index.htm](http://www.dhs.wisconsin.gov/odhh/index.htm)  
*610 Gibson St, Eau Claire, WI 54701*  
Information and referral services on a variety of topics tailored to the unique needs of Deaf, Deaf-Blind, or Hard of Hearing residents.

**Telecommunications Equipment Purchase Program (TEPP)** • 608-231-3305  
<https://psc.wi.gov/Pages/ForConsumers/TEPP.aspx>  
Assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service. Requires \$100 co-pay.

**Telecommunications Assistance Program (TAP)** • 608-267-7195  
<https://www.dhs.wisconsin.gov/odhh/tap.htm>  
May be able to assist qualified individuals with TEPP co-pay

**Vision Forward** • 414-615-0100 • [www.vision-forward.org](http://www.vision-forward.org)  
Training, tools, online store, and strategies to help adults and children with vision loss.

**Wisconsin Council of the Blind and Visually Impaired** • 1-800-783-5213 • [www.wcblind.org](http://www.wcblind.org)  
Promote the dignity and independence of the people in Wisconsin who are blind and visually impaired by providing services, advocating legislation and educating the public.

**WI. Dept. of Vocational Rehabilitation (DVR)** • 1-800-523-2139 [www.dwd.wisconsin.gov/dvr](http://www.dwd.wisconsin.gov/dvr)  
*2615 East Ave South, Suite 101, La Crosse, WI 54601*  
A federal & state program designed to obtain, maintain, and improve employment for individuals with disabilities by working with vocational rehabilitation consumers, employers and other partners.

**Wisconsin Relay Service** • 1-800-676-3777 • [www.wisconsinrelay.com](http://www.wisconsinrelay.com)  
Free service for all Wisconsinites, connecting individuals who are deaf, deaf-blind, hard-of-hearing, or have a speech disability with users of standard telephones.

**Wisconsin Talking Book and Braille Library (WTBBL)** • 1-800-242-8822  
<https://dpi.wi.gov/talkingbooks>  
The Wisconsin Talking Book and Braille Library (WTBBL) provides audiobooks and Brailled materials to persons, living in Wisconsin, who cannot read or use regular print

materials as a result of temporary or permanent visual or physical limitations. In addition, WTBBL also circulates audiobooks and braille materials about Wisconsin or by Wisconsin authors, as well as audio-described DVDs.

## HOME HEALTH • RESPITE • HOSPICE

### *HOME HEALTH/RESPITE*

#### **Black River Memorial Hospital/Clinic • 715-284-5361** <https://hospital.brmh.net/care-at-home> **CARE AT HOME SERVICES**

**Supportive Care:** services only-limited to bathing, oral cares, incontinence care, hair grooming, ambulation/repositioning, or feeding assistance. *Supportive care is unlicensed and uncertified with no provider orders or RN oversight. Cash-based service menu selected by participant.*

**In-Home Therapy:** Outpatient Physical Medicine and Rehabilitation dept. therapy options to those unable to leave home due to a documented medical reason.

**Care Management:** CCM- Chronic Care Management for 2 or more chronic conditions lasting 12 months or more. PCM- Principal Care Management for 1 or more chronic conditions lasting 3 months or more. Ex: heart disease, COPD, diabetes, high blood pressure.

#### **Clear Water Home Care, LLC • 715-514-1520**

*1109 W Macarthur Ave, Eau Claire, 54701*

In home services include: bathing, grooming, dressing, eating, mobility, toileting, transferring and light housekeeping.

#### **Cornerstone Caregiving • Eau Claire Office: 534-444-9021**

<https://cornerstonecaregiving.com/eauclaire/>

Offers Personal & Supportive Care (including errands, housekeeping, meal preparation, and transportation.)

#### **Easter Seals • 608-277-8288**

*1450 Hwy 13 and W1550 Waubeek Rd, Wisconsin Dells, WI*

Camp and respite services for ages 7 and up with disabilities.

#### **GT Independence • 877-569-4500**

Self-directed care program fiscal agent where you decide who supports your long-term care needs through MCO programs like IRIS.

#### **Hallmark Home Care Referral Agency • La Crosse Office: 608-315-8530**

<https://hallmarkhomecare.com/hhc-140/#contact>

Searches for trained independent caregivers for you. Caregivers offer personal & supportive care, including medication management, transportation, light housekeeping, & much more. (Private Pay Only)

#### **Home Instead • 608-406-2895**

505 King St Suite 330, La Crosse, WI 54601

Personal care, Alzheimer's care, hospice care and meal prep.

**Integrity Home Healthcare** • Eau Claire • 715-944-9065

Offers Personal Care, Supportive Home Care & Alzheimer's & dementia care in Jackson County. Black River Falls is the farthest they travel.

**International Quality Home Health Care/Alpha Services** • [www.internationalquality.com](http://www.internationalquality.com)

**Tomah:** 833-682-4742: serves Jackson County \*as of 05/08/2024 No Caregivers available.

**Neillsville:** 866-591-5073: serves parts of Jackson County

Offers Nursing Care & Supportive Care Services

**Lakeland Home Health** • 715-239-2075 • <https://www.lakehhc.com/>

Offers Skilled Nursing, Occupational Therapy, Physical Therapy, Speech Therapy, Medical Social Services, and home health services.

**Lori Knapp Companies** • La Crosse Office • 608-781-4594 • <https://loriknappcares.com/>

Offers: Supportive Care, Housekeeping, Shopping, Appointment transportation, Respite care, Housing counseling, & Support Broker services.

**Moore Genuine Care, LLC** • Augusta: 715-286-2734

As of 05/06/2024 only doing Skilled Nursing Visits.

Call to discuss pay sources/rates

**Safe @ Home Senior Care** • 715-598-SAFE (7233)

505 South Dewey St Suite 106, Eau Claire, WI 54701

Companionship, light housekeeping, meal prep and grocery shopping, accompany to appointments and errands, mobility assistance, laundry and bed linens, medication reminders.

**Village Caregiving** • Eau Claire • 715-492-0191 • [www.villagecaregiving.com](http://www.villagecaregiving.com)

Offers: Basic Home Care Services, Assist with ADL's, Companionship Care, various Non-Medical Services such as meal preparation and transportation.

**VA Home Care Services** • [www.va.gov/healthbenefits/access/home\\_health\\_care.asp](http://www.va.gov/healthbenefits/access/home_health_care.asp)

Services for eligible veterans, which may include home care, homemaker services, bath assistance, in-home respite, community adult day health center

## ***HOSPICE***

**Gentiva – Heartland Hospice** • 715-214-2485

<http://www.gentivahs.com/services/hospice-care/heartland-hospice/>

3410 Oakwood Mall Drive, Suite 400, Eau Claire, WI 54701

(Serves 60 Mile Radius from Eau Claire location) Black River Falls - 44.53 miles

**Emplify/Gundersen Health System Hospice • 608-775-8435**

*1900 South Ave, La Crosse, WI 54601*

Comprehensive end-of-life care, including symptom, pain and medication management; caregiver support; spiritual care and social support; grief and bereavement support, therapeutic music and massage therapy.

**Lily Hospice • 715-201-2233**

*4423 Golf Terrace Ste A, Eau Claire, WI 54701*

Focus on quality of life with pain and symptom management; emotion and spiritual support and ensure dignity and comfort for both patients and their families.

**Mayo Hospice • 800-236-8408**

*13025 8<sup>th</sup> St, Osseo, WI 54758*

**Moments Hospice • 608-399-6019 • <https://momentshospice.com/>**

*4425 Mormon Coulee Rd, La Crosse, WI 54601*

**St Croix • (608) 433-9704 • <https://www.stcroixhospice.com/hospice-wisconsin/>**

*1540 Heritage Blvd., Suite 201A, West Salem, WI 54669*

**Tomah Health Hospice Touch & Palliative Care • 608-374-0250**

<https://www.tomahhealth.org/services/hospice-palliative-care/>

*501 Gopher Dr, Tomah, WI 54660*

## **HOUSING ALTERNATIVES**

### **ASSISTED LIVING FACILITIES – ADULT FAMILY HOMES – COMMUNITY-BASED LIVING FACILITIES – RESIDENTIAL CARE APARTMENT COMPLEXES**

For a list of available facilities in Jackson County:

<https://www.dhs.wisconsin.gov/guide/assisted-living.htm>

### ***NURSING HOMES***

*Nursing homes listed below service the Jackson County area. These locations may not be physically located in Jackson County. Please check with the specific facility for information regarding residency eligibility.*

***\*\*Denotes facilities with Alzheimer's/Dementia units***

**Augusta Area Home • 715-286-2266 • [www.augustahealthandrehab.com](http://www.augustahealthandrehab.com)**

*215 East Brown St, Augusta, WI 54722*

**\*\*Clark County Rehabilitation & Living Center • 715-229-2172**

*W4266 State Highway 29, Owen, WI 54460*

**Dove Healthcare** • 715-597-2493 • <https://www.dovehealthcare.com/osseo.phtml>  
*51019 Ridge View Rd, Osseo, WI 54758*

**\*\*Grand View Care Center** • 608-989-2511 • [www.grandviewhome.org](http://www.grandviewhome.org)  
*620 Grand View Ave, Blair, WI 54616*

**\*\*Lakeview Health Care Center** • 608-786-1400 • [www.co.la-crosse.wi.us/lakeview](http://www.co.la-crosse.wi.us/lakeview)  
*902 East Garland St, West Salem, WI 54669*

**Marinuka Manor** • 608-582-2211 • <https://www.bsjcorp.com/skilled-nursing-facilities/>  
*19475 Silver Creek Rd, Galesville, WI 54630*

**Meadowbrook Senior Living** • 715-284-4396 • [www.meadowbrookBRF.com](http://www.meadowbrookBRF.com)  
*1311 Tyler St, Black River Falls, WI 54615*

**\*\*Morrow Memorial Home** • 608-269-3168 • [www.morrowhome.org](http://www.morrowhome.org)  
*331 North Water St, Sparta, WI 54656*

**Mulder Health Care Facility** • 608-786-1600 [atriumlivingcenters.com/centers/mulder-health-care/](http://atriumlivingcenters.com/centers/mulder-health-care/)  
*713 North Leonard St, West Salem, WI 54669*

**Pigeon Falls Health Care Center** • 715-538-4312 • [www.tchcc.com/pigeon-falls/pfhcc](http://www.tchcc.com/pigeon-falls/pfhcc)  
*13197 Church St, Pigeon Falls, WI 54760*

**\*\*Pine View Care Center** • 715-284-5396 • [www.pineviewcarecenter.com](http://www.pineviewcarecenter.com)  
*400 County Rd R, Black River Falls, WI 54615*

**Riverside Transitional Care- Eagle Crest Community** • 608-406-3900  
*2575 7<sup>th</sup> St South, La Crosse, WI 54601*

**\*\*Rolling Hills Rehabilitation Center** • 608-269-8800 [www.rollinghillsseniorliving.org](http://www.rollinghillsseniorliving.org)  
*14345 County Highway B, Sparta, WI 54656*

**\*\*Syverson Lutheran Home/Grace's Garden for Dementia Care** • 715-832-1644  
[www.graceluthfound.com](http://www.graceluthfound.com)  
*816 Porter Ave, Eau Claire, WI 54701*

**\*\*The Neighbors of Dunn County** • 715-232-2661 • [www.neighborsdc.org](http://www.neighborsdc.org)  
*2901 Forbes Ave, Menomonie, WI 54751*

**Tomah Nursing & Rehabilitation** • 608-372-3241  
<https://atriumlivingcenters.com/centers/tomah-care-center/>  
*1505 Butts Ave, Tomah, WI 54660*

**Trempealeau County Health Care Center:** 715-538-4312 [www.tchcc.com/about/overview](http://www.tchcc.com/about/overview)  
*W20298 State Rd 121, Whitehall, WI 54773*

**VA Medical Center** • [www.tomah.va.gov](http://www.tomah.va.gov) • 608-372-3971 • 1-800-872-8662  
*500 E. Veterans St, Tomah, WI 54660*

### ***ALZHEIMER'S/DEMENTIA specific***

**Bethany Lutheran Homes - Eagle Crest Communities** • 608-406-3880

<https://www.eaglecrestlife.org/community/hearten-houses/>

**Hearten House I** • 2573 7th St South, La Crosse • 608-784-4521

**Hearten House II** • 2571 7th St South, La Crosse • 608-784-4523

**Hearten House III** • 101 Juniper Lane, Holmen • 608-526-6796

**Bluffview Memory Care** • 608-526-5864 • [www.bluffviewmemorycare.com](http://www.bluffviewmemorycare.com)

*2101 Bluffview Court, Holmen, WI 54636*

**Brookdale Senior Living – Memory Care** • (60+ years of age): 608-871-4580

<https://www.brookdale.com/en/our-services/memory-care.html>

*3141 East Ave South, La Crosse, WI 54601*

**Care Partners Country Terrace – Assisted Living (Memory Care)** • 715-284-2060

*525 E. 2<sup>nd</sup> St. Black River Falls, WI 54615*

**Grace Lutheran Communities** • 715-589-7812

<https://www.graceluthfound.com/our-communities/prairie-pointe/>

*286 N. Willson Dr. Altoona, WI Prairie Pointe Assisted Living and Memory Care*

**Springbrook Assisted Living:** 608-783-2292

<https://www.springbrookassistedliving.com/care-levels/#memory-care>

*861 Critter Court, Onalaska, WI 54650*

### ***INDEPENDENT HOUSING***

**Black River Housing, LLC** • 715-284-4235 • [www.blackriverhousing.com/contact](http://www.blackriverhousing.com/contact)

**Country View Apartments** • 715-727-6507

*125 Rye Bluff Rd, Black River Falls, WI 54615*

**Frontier Property Management, LLC** • 608-634-6448

*Black River Falls and Taylor*

**Ho-Chunk Nation Social Services-Independent Living Facility** • 715-284-2622 ext. 5198

Located within the Sand Pillow property and managed by the Department of Social Services.  
8 rental units for Ho-Chunk elders ages 55 and up.

**Jackson County Housing** • 715-284-2041

Subsidized Housing for individuals age 62+ and adults with disabilities

**Center Circle Apartments:** 301 Center St, Merrilan

**Hillside Apartments:** 186 3rd St, Hixton

**Meadow View Apartments:** 337 Main St, Alma Center

**River Grove Apartments:** 130 South Water St, Black River Falls

**Village Center Apartments:** 203 3rd St, Taylor

**West Indies Apartments:** 308 W Bristol St, Melrose

**Lincolnwood Glen Senior Apartments** • 715-284-8572 (age 55+, income limits)

100 Lincolnwood Drive, Black River Falls, WI 54615

**Meridian Group** • 1-800-236-6262 • [www.meridiangroupinc.net](http://www.meridiangroupinc.net)

Provides Section 8 housing in Black River Falls, WI to Seniors and/or Families, based on 30% of income. Different locations available contact Meridian Group to inquire.

**Midtown Apartments** • 715-896-1836

218 East Main St, Alma Center, WI 54611 (age 62+, income limits)

**Moe Hardware** • 715-284-4621

23 Main St, Black River Falls, WI 54615

**Third Street Apartments** • 1-888-576-6468

413 South 3rd St, Black River Falls, WI 54615 (income limits)

**Partridge Run Apartments** • 608-784-1381 • 1-888-393-3282

419 South 1st St, Black River Falls, WI 54615 (income limits; individuals with chronic mental illness)

**Richard Brueschoff Villa** • 608-799-1898 [www.impactseven.org](http://www.impactseven.org)

111 Maplewood Court, Black River Falls, WI 54615

(for persons with physical and/or developmental disabilities)

**Town and Country Apartments** • 715-964-2406 or 715-896-1173

720 Main St, Black River Falls, WI 54615

**Union Place** • 608-822-7368 • 1-800-218-2843

DAK Management 223 North 4th Street, Black River Falls, WI 54615

(age 18+ with disability or age 62+, income limits)

## LEGAL ASSISTANCE

**Coalition of Wisconsin Aging Groups/Elder Law Center** • 1-800-488-2596

[www.cwagwisconsin.org/elder-law-center](http://www.cwagwisconsin.org/elder-law-center)

Nonprofit, nonpartisan, statewide legislative and legal advocacy membership organization.

**ADRC of Jackson County** • 715-284-4301

**Disability Benefit Specialist Program (DBS)**

Information and assistance with public and private benefit programs, including application and appeal procedures for those 18-59.

**Elder Benefit Specialist Program (EBS)**

State-wide program offering counselling, assistance, and advocacy in areas of public benefits, health insurance, and consumer law, to people who are 60+.

**Disability Rights Wisconsin (DRW)** • 1-800-928-8778 • [www.disabilityrightswi.org](http://www.disabilityrightswi.org)

Representation in civil rights violation issues

**Greater Wisconsin Agency on Aging Resources (GWAAR)** • 608-243-5670 • [www.gwaar.org](http://www.gwaar.org)

Agency committed to promoting, protecting, and enhancing the well-being of older people in Wisconsin. 1-855-409-9410 Information and assistance on issues related to guardianship, protective placement, and advance directives and more.

**Legal Action of Wisconsin** • 608-785-2809 • TTY: 800-947-3529 • [www.legalaction.org](http://www.legalaction.org)

*205 5th Ave South, Suite 300, La Crosse, WI 54601*

**Elder Rights Project** • 844-614-5468

Legal Action of Wisconsin and Wisconsin Judicare provide statewide civil legal aid to elder abuse victims through our statewide Elder Rights Project (ERP).

**State Bar of Wisconsin-Lawyer Referral and Information Service**

1-800-362-9082 • [www.wisbar.org](http://www.wisbar.org)

## GUARDIANSHIP

**Central Wisconsin Guardianship Services, Inc** • 608-547-1133

*N3609 County Rd G, Mauston, WI 54948*

**Chippewa Family Services, Inc** • 715-723-7566

*PO BOX 168, Chippewa Falls, WI 54729*

**Clear Choice Corporate Guardians, Inc** • 715-210-0838

*411 N Bridge St, Suite 201, Chippewa Falls, WI 54729*

**Corporate Guardians, Inc** • 920-553-8780

*PO BOX 117, Two Rivers, WI 54241*

**Coulee Region Guardianship, Inc** • 608-487-5949

*PO BOX 246, Sparta, WI*

**Flock's Guardians, Inc** • 608-487-9263  
*14307 County Hwy B, building C, Sparta, WI 54656*

**House Calls of Menomonie, Inc** • 715-232-6475  
*PO BOX 361, Menomonie, WI 54751*

**Meraki Guardianship Services, Inc** • 715-864-3210  
*PO BOX 994, Chippewa Falls, WI 54729*

**Mississippi Valley Guardians, Inc** • 715-273-6628  
*PO BOX 688, Ellsworth, WI 54011*

**New Day Guardianships, Inc** • 608-343-2766  
*17079 County Hwy N, Tomah, WI 54660*

**Olson's Guardianship Services, Inc** • 608-487-5421  
*2275 Riley Rd, Suite 2, Sparta, WI 54656*

**Payee Services, Inc** • 715-233-0203  
*PO BOX 26, Menomonie, WI 54751*

**We-Care Guardianship Services, Inc.** • 715-255-0350  
*PO BOX 173, Ettrick, WI 54627*

## **MEDICAL EQUIPMENT/SUPPLIES**

**A&J Mobility** • 715-874-6630 • 1-877-833-9830 • [www.aandjmobility.com](http://www.aandjmobility.com)  
*2650 Prospect Dr, Eau Claire, WI 54703*  
Specializes in vehicle conversions and repairs for people with disabilities. Rentals available.

**Apria Healthcare** • [www.apria.com](http://www.apria.com)  
*1316 North Hastings Way, Eau Claire, WI • 715-834-7517 • 1-800-289-8700*  
*1207 West Veterans Parkway, Marshfield, WI • 715-384-0088*

**Black River Memorial Hospital** • 715-284-3670 • <https://hospital.brmh.net/care-at-home>  
Home & Respiratory Equipment; bath safety items, breast pumps, compression socks, walkers & canes, wheelchairs, hospital beds.

**Family Medical Supply and CPAP Store** • 608-791-1100 • 1-855-791-1549  
*624 King St. La Crosse, WI 54601*

**Independent Living Resources (ILR)** • 608-787-1111 • 1-888-474-5745 • [www.ilresources.org](http://www.ilresources.org)  
*4439 Mormon Coulee Rd, La Crosse, 54601*

Provide assessments/recommendations to people with disabilities regarding their technology needs; staff can assist with locating and applying for financial assistance; adaptive equipment is available for loan

**J & B Medical** • 800-737-0045

**St. Clare Health Mission** • 608-519-4620  
*916 Ferry St, La Crosse, WI 54601*

**Lincare** • 715-835-3628 • <https://www.lincare.com/en/services/dme-and-devices>  
*1731 Westgate Rd, Eau Claire, WI 54703*

Durable medical equipment including respiratory needs, professionally licensed staff.

**Mayo Clinic Health System – Home Medical Equipment** • [www.mayoclinichealthsystem.org](http://www.mayoclinichealthsystem.org)

*620 11th St South, La Crosse, WI • 608-392-9797 • 1-800-362-5454, ext. 9797*

*1221 Whipple St, Eau Claire, WI • 715-838-1815 • 1-800-236-6807*

**Medicine Shoppe Pharmacy** • 608-372-2101 *300 Superior Avenue, Tomah*

**Mayo Clinic Store – Midelfort** • 715-838-1815

*1400 Bellinger St, Eau Claire, WI 54703*

## **MENTAL HEALTH SERVICES**

**Northwest Connections \*24 Hour Crisis\*** • 1-888-552-6642

**Great Rivers 211** • 2-1-1 or 1-800-362-8255 <https://www.greatrivers211.org/>

**The HOPE line** • 741741 <https://thehopeline.com>

Help for students and young adults in crisis by offering sound advice and a safe place to connect 24 hours a day

**Suicide & Crisis Lifeline** • text or call 988 [www.988lifeline.org](http://www.988lifeline.org)

Mental health distress, substance use crisis, thoughts of suicide

**Disaster Distress Helpline** • 1-800-985-5990

Provides immediate crisis counseling related to disasters

**\*Emergency Intervention\***

**Black River Falls Police Department** 715-284-9155

**Jackson County Sheriff's Department** 715-284-5357

**Gundersen Health System Behavioral Health**

<https://www.gundersenhealth.org/services/behavioral-health>

*1111 West Wisconsin St. Sparta • 608-269-6731*

505 Gopher Dr. Tomah • 608-374-3853  
1901 S 7<sup>th</sup> St. Lacrosse • 608-775-3523

**Ho-Chunk Nation Division of Health and Social Services • 888-685-4422**

*N6520 Guy Rd, Black River Falls, WI 54615*

For members and employees of the Ho-Chunk Nation and Native American Nations.

**Krohn Clinic, Ltd. • 715-284-4311 • [www.krohnclinic.com](http://www.krohnclinic.com)**

*610 West Adams St, Black River Falls, WI 54615*

**Jackson County Department of Health and Human Services - Family and Children's  
Jackson County Department of Health and Human Services - Behavioral Health**

*715-284-4301 • 421 County Rd R, Black River Falls, WI 54615*

**Stein Counseling & Consulting Services, Ltd • 608-785-7000 x 2003**

[www.effectivebehavior.com](http://www.effectivebehavior.com)

*571 Braund St, Onalaska, WI 54650*

## **PET CARE**

### ***ANIMAL SHELTERS***

**Clark County Humane Society • [www.cchs-petshelter.org](http://www.cchs-petshelter.org)**

*W3926 State Highway 73, Neillsville, WI 54456*

**Jackson County Animal Shelter • 715-284-0251 • <https://www.co.jackson.wi.us/animal-shelter>**

*416 County Rd R, Black River Falls, WI 54615*

**Trempealeau County Humane Society • 608-525-2300 • [www.tchspets.org](http://www.tchspets.org)**

*N27109 US Highway 53, Blair, WI 54616*

**Jackson County Interfaith Volunteer Caregivers • 715-284-7058 • [www.jcivc.org](http://www.jcivc.org)**

*1451 Tyler St, Black River Falls, WI 54615*

Care for pets during hospitalization.

**Monroe County Animal Shelter • 608-269-8775**

*3100 E. Wisconsin St, Sparta, WI 54656*

**RedRover • 1-916-429-2457 • <https://redrover.org/get-help/#emergencyassistance>**

Financial assistance, resources, and emotional support for pet owners in economic hardship

## ***KENNEL & GROOMING***

**Kathy's Animal Ark • 715-896-2148**

*N9007 County Rd E, Black River Falls, WI 54615*

**K-9 Country Lodge** • 715-284-3647  
*W11864 County Rd C, Black River Falls, WI 54615*

**Mutts & Cuts LLC** • 715-670-0074  
*100 E. 2<sup>nd</sup> St, Black River Falls, WI 54615*

## ***VETERINARIANS***

**Country Pet Clinic** • 715-284-7297  
*W11880 County Rd C, Black River Falls, WI 54615*

**Northwood Vet Service** • (\*Emergency Services Available) 715-284-4424  
*N6630 County Rd A, Black River Fall, WI 54615*

**Osseo Veterinary Clinic** • (\*Emergency Services Available) 715-597-3158  
*12936 12th St, Osseo, WI 54758*

## **PRESCRIPTION DRUG PROGRAMS**

**Good Rx** • [www.goodrx.com](http://www.goodrx.com)

Compare prescription drug prices and find coupons; this is not an insurance program.

**Krohn Clinic Patient Assistance Program** • 715-284-4311 • [www.krohnclicnic.com](http://www.krohnclicnic.com)  
*610 West Adams, Black River Falls, WI 54615*

Medications at a reduced rate or free of charge; based on income eligibility

**Medicare Part D** • [www.medicare.gov](http://www.medicare.gov)

A prescription drug program that provides additional coverage to a current Medicare plan.

**Medigap Helpline/SHIP** • 1-800-242-1060

A free, confidential counseling service for all Medicare beneficiaries, including disabled individuals and those age 65 and over to help with questions about various health insurance topics.

**Medigap Part D and Prescription Drug Helpline** • 1-855-677-2783

State of Wisconsin Board on Aging and Long-Term Care Assistance with questions about prescription drug insurance for callers age 60+

**Prescriptions Drug Assistance Programs** • [www.dhs.wisconsin.gov/guide/spec/freeprescr.htm](http://www.dhs.wisconsin.gov/guide/spec/freeprescr.htm)

Prescription drugs are a major expense for many health care consumers and some insurance programs provide no or limited coverage for these drugs. The website listed will provide some places to turn for help and information.

**Wisconsin Drug Card Program** • [www.wisconsindrugcard.com](http://www.wisconsindrugcard.com)

Discount prescriptions with no restrictions or eligibility criteria.

**Wisconsin SeniorCare** • [www.dhs.wi.gov/seniorcare](http://www.dhs.wi.gov/seniorcare)

A prescription drug program for Wisconsin residents aged 65 and older. There is an annual enrollment fee and minimal co-pay for each prescription. A senior's projected annual income will determine whether certain out-of-pocket expenses will also be required.

*For more information contact your pharmacy or Benefit Specialist  
Aging & Disability Resource Center of Jackson County • 715-284-4301*

## **RECREATION • SOCIAL ACTIVITIES**

**Able Trek Tours** • 800-205-6713

*PO BOX 384, Reedsburg, WI 53959*

Provides charter motorcoach services and vacations for special needs and general public clients.

**Black River Falls Public Library** • 715-284-4112 • [www.blackriverfallslibrary.org](http://www.blackriverfallslibrary.org)

*222 Fillmore St, Black River Falls, WI 54615*

**Lunda Community Park**

*1400 Tyler St, Black River Falls, WI 54615*

FREE concerts every Tuesday night at the band shell.

Shelter Rentals for private parties – Call City Hall (715) 284-2315

**Lunda Community Center** • 715-670-0790

<https://lcc.recdesk.com/Community/Page?pageId=8925>

*405 WI 54 Trunk., Black River Falls, WI 54615*

Monday – Friday; call for more information

**Independent Living Resources (ILR)** • 608-787-1111 • 1-888-474-5745 [www.ilresources.org](http://www.ilresources.org)

*4439 Mormon Coulee Rd, La Crosse, WI 54601* Connects individuals with activities in the community.

**Jackson County Interfaith Volunteer Caregivers** • 715-284-7058 • [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St, Black River Falls, WI 54615*

Friendly visiting or shopping for older and disabled individuals; free of charge

**Pen Pal Program** • 715-284-7058

*407 Main St, Black River Falls, WI 54615*

Letter writing program for children and older adults

**North American Squirrel Association (NASA)** • 608-234-5988 • [www.nasasquirrel.org](http://www.nasasquirrel.org)

Creating and enhancing opportunities for people with disabilities and the elderly to access the outdoors

**University of Wisconsin Extension Home and Community Education • 715-284-4257 x 505**

*227 South 11th St, Black River Falls, WI 54615*

For people who are interested in improving their communities. The group meets to discuss ideas and goals for the community. Members often actively volunteer to help with community improvement projects.

**REPAIRS / CHORES / ERRANDS/ MOVING**

**Gleam Clean** 715-299-5158

**Elite Movers** 715-800-9808

**First Free Church** 608-782-6022

*123 Main St, Onalaska WI, 54650*

30 Mile Mission serves a 30-mile radius of the La Crosse area with light home repairs and moving assistance. They request 4-6 weeks' notice before the move. Volunteers do not pack or unpack. [info@firstfree.org](mailto:info@firstfree.org)

**Innovative Movers** 608-269-1603

**Jackson County Interfaith Volunteer Caregivers** • 715-284-7058 • [www.jcivc.org](http://www.jcivc.org)

*1451 Tyler St, Black River Falls, WI 54615*

Yard work, minor home repairs, grocery shopping

**Jackson County Veterans Service Office** • 715-284-0225 • [www.co.jackson.wi.us](http://www.co.jackson.wi.us)

*307 Main St, Black River Falls, WI 54615*

Veterans Affairs Home Improvement Loan - program for eligible Veterans to help pay for repairs, alterations and improvements

**Maid You Look** 608-284-0898

**Meticulous Cleaning** 715-299-0219

**Rick's Lawn Care & Snow Removal LLC** 715-530-0717

Lawn care, snow removal and moving services

**Piepho Moving and Storage** 866-591-3842

**Serene Clean** 715-204-4270

Residential and commercial cleaning services and moving services.

**Service Master of Clark & Jackson County** 715-284-0770

**Spotless Cleaning** 608-633-5989

**Super Clean** 262-721-2401

**U-Haul Rental – Black River Falls** 715-284-0688

**USDA Rural Development** • 715-345-7600 • [www.rd.usda.gov](http://www.rd.usda.gov)

Low interest home improvement loans and grants designed for very low-income individuals; funding may be used for repairs, installing essential features, or to remove health and safety hazards

**Western Dairyland EOC, Inc.** • 715-985-2391 • 1-800-782-1063 • [www.westerndairyland.org](http://www.westerndairyland.org)

*23122 Whitehall Rd, Independence WI 54747*

Energy & Housing – programs for eligible families to reduce energy costs and provide basic rehabilitation services

Weatherization – reduce energy costs and increase comfort level, eligibility criteria

Home Rehabilitation – opportunities for eligible homeowners to complete needed work on their home, eligibility criteria

Lead Hazard Reduction – provides homeowners and renters with children under the age of 6 with remedial assistance on their homes having deteriorated lead-based paint

**Home Safety Innovations** • 920-379-4439 or 920-538-2148

<https://homesafetyinnovations.com>

Provides home solutions that allow you to move safely and independently throughout your home. Partnership between physical and occupational therapists.

## **SENIOR CENTERS**

**Lunda Community Center** • 715-670-0790 • [www.lundacommunitycenter.com](http://www.lundacommunitycenter.com)

*405 WI-54, Black River Falls, WI 54615*

The Hub (Senior Center) - Open Monday through Friday 8:00am – 4:00pm

**Tribal Aging Unit** • 715-284-0811

*W8825 Decorah Rd, Black River Falls, WI 54615*

Meets daily 8:00 am – 4:30 pm

## **SUBSTANCE USE AND ADDICTION SERVICES**

**Jackson County Dept Health and Human Services – Behavioral Health** • 715-284-4301

*421 County Rd R, Black River Falls, WI 54615*

For a comprehensive list of resources, including treatment services, hotlines, support groups, and more access Behavioral Health's resource guide: <https://bhjacksoncounty.org/>

OR call and request to have one printed.

**211 Wisconsin** • CALL 211 OR 833-944-4673 TEXT Zip Code to 898211  
<https://211wisconsin.communityos.org/addiction-helpline>

**Jackson County/Northwest Connections** • 888-552-6642

**Substance Abuse and Mental Health Services Administration (SAMHSA)**

National Hotline 1-800-662-4357

This service provides referrals to local treatment facilities, support groups, and community-based organizations

TEXTING TREATMENT LOCATOR – Send your zip code to 435748 (HELP4U)

Assist in locating treatments centers based on location

**Online AA Meetings** • <https://aa-intergroup.org/>

**National Council on Problem Gambling** • <https://www.ncpgambling.org/>

CALL 1-800-426-2537

TEXT: 800GAM

CHAT 1800gamblerchat.org

**Wisconsin Problem Gambling Helpline**

CALL: 1-800-426-2535

TEXT: 850-888-4673

CHAT: wi-problemgamblers.org

**Wisconsin Addiction Recovery Helpline** • 833-944-4673

**National Rehab Hotline** • 866-210-1303 <https://nationalrehabhotline.org/wisconsin/>

List of hotlines and educational material.

**Ho-Chunk Nation Division of Health and Social Services** • 715-284-9851 ext. 5010

[www.ho-chunknation.com](http://www.ho-chunknation.com)

*W9855 Airport Rd, Black River Falls, WI 54615*

**West Central Wisconsin Behavioral Health** • 715-538-4312 • 1-866-805-0304

[www.tchcc.com](http://www.tchcc.com)

*23062 Whitehall Rd, Independence, WI 54747*

## **TELEPHONE ASSISTANCE**

**Assurance Wireless** • 888-321-5880 [www.assurancewireless.com](http://www.assurancewireless.com)

**CapTel** • 800-482-2424

Captioned telephone, you can listed to the caller and can read written captions right from a display screen.

**Lifeline/Link-up Program** • [www.lifelinesupport.org](http://www.lifelinesupport.org)

Lifeline: Eligible consumers can get up to \$9.25 off the cost of their phone, internet, or bundled services. Consumers living on Tribal lands are eligible for an enhanced discount of up to \$34.25 per month. Apply online, mail or through a phone or internet company. If you have a disability and need assistance with your Lifeline application, please contact the Lifeline Support Center at (800) 234-9473.

**SafeLink Wireless Cell Phone Program** • [www.safelinkwireless.com](http://www.safelinkwireless.com)

ACP PROGRAM HAS ENDED – SafeLink grants you free service with a purchase of their lifeline plan. Use your own phone.

**Telecommunications Equipment Purchase Program (TEPP)** • 608-231-3305

<https://psc.wi.gov/Pages/ForConsumers/TEPP.aspx>

Assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service. Requires \$100 co-pay.

**Telecommunications Assistance Program (TAP)** • 608-267-7195

<https://www.dhs.wisconsin.gov/odhh/tap.htm>

May be able to assist qualified individuals with TEPP co-pay

## **TRANSPORTATION**

*\*\* Denotes wheelchair accessible vehicle available*

### ***Non-Medical Transportation***

**\*\*Black River Falls Public Transit-Abby Vans** • 715-284-4511 • <https://www.abbyvans.com/>

**Ho-Chunk Nation Aging Unit** • 715-284-0811 • 1-888-701-8284 • [www.ho-chunknation.com](http://www.ho-chunknation.com)

W8825 Decorah Rd, Black River Falls, WI 54615

Transportation for enrolled Ho-Chunk seniors (60 years and older) for medical appointments and limited recreational activities.

**Ho-Chunk Nation Division of Health and Social Services** • 715-284-9851 ext. 5329 or 5302

[www.ho-chunknation.com](http://www.ho-chunknation.com)

N6520 Lumberjack Guy Rd, Black River Falls, WI 54615

**ADRC of Jackson County** • 715-284-3978 • [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)

421 County Rd R, Black River Falls, WI 54615 Mini Bus/Weekly Shopping Excursions – age 60+ or disabled for grocery shopping; call for more information and bus schedule or refer to “60 Forward” newspaper.

**Jackson County Interfaith Volunteer Caregivers** • 715-284-7058 • [www.jcivc.org](http://www.jcivc.org)  
*1451 Tyler St, Black River Falls, WI 54615*  
Transportation and escorts to appointments and social events

**Work-N-Wheels** • 715-985-2391  
*23122 Whitehall Rd, Independence, WI 54747*  
Auto loan program that provides vehicle purchase and repair loans to low-income families and individuals. If you have poor credit or no credit, this program may be for you.

**Wisconsin Department of Transportation** • 608-266-3041  
Special Plates Unit-ID, Disabled Parking, Identification Card - fees apply •

### *Medical Transportation*

**\*\*Abby Van** [www.abbyvans.com](http://www.abbyvans.com) • 715-743-3364 • 1-800-236-8438  
Wheelchair and stretcher transportation for medical appointments and nursing home admission/discharges; will do van conversions.

**ADRC of Jackson County** • [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org) • 715-284-3978  
*421 County Rd R, Black River Falls, WI 54615* Volunteer Transportation – rides for seniors 60+ and other eligible residents for medical reasons; three-day advance notice required; must be able to transfer to a car on their own.

**Ho-Chunk Nation Aging Unit** • [www.ho-chunknation.com](http://www.ho-chunknation.com) • 715-284-0811 • 1-888-701-8284  
*W8825 Decorah Rd, Black River Falls, WI 54615*  
For enrolled Ho-Chunk seniors (60 years and older) for medical appointments and limited recreational activities.

**Jackson County Interfaith Volunteer Caregivers** • [www.jcivc.org](http://www.jcivc.org) • 715-284-7058  
*1451 Tyler St, Black River Falls, WI 54615*  
In-County transportation and escorts to appointments and social events.

**Jackson County Veterans Service Office** • 715-284-0225 • [www.co.jackson.wi.us](http://www.co.jackson.wi.us)  
*307 Main St, Black River Falls, WI 54615*  
Transportation for qualifying veterans to Tomah or Madison VA Hospitals for medical purposes only; requires at least 48 hr. notice; Passengers must be able to walk or to transfer independently from wheelchair to car; limited funds available.

**\*\*MTM Company** • 1-866-907-1493 • <https://www.veyo.com/>  
For Medical Assistance recipients only, excluding members of Family Care. This is the only source of MA funded non-emergency medical transportation services.

**\*\*Pine Creek Transportation Service, LLC** • 715-662-2028 • 1-866-627-3923  
[www.pinecreektrans.com](http://www.pinecreektrans.com)  
Transportation for the general public; wheelchair accessible; local and long-distance; non-emergency only.

## VETERAN SERVICES

**Heat and Housing for Heroes** • 800-891-9276  
*2817 Fish Hatchery Rd, Fitchburg, WI 53713*

**Jackson County Veterans Service Office** • 715-284-0225 • [www.co.jackson.wi.us](http://www.co.jackson.wi.us)  
*307 Main St, Black River Falls, WI 54615*  
Assists with benefits, claims, loans, transportation, and more.

**Tomah VA Medical Center** • 1-800-872-8662 • [www.tomah.va.gov](http://www.tomah.va.gov)  
*500 East Veterans St, Tomah, WI 54660*

**Tricare (West)** • 888-874-9378

**VA Caregiver Support Line** • 1-855-260-3274

**VA Home Care Services** • 608-784-3886 • 1-800-872-8662  
Services for qualified, eligible veterans; may include home care, homemaker services, bath assistance, in-home respite, community adult day health center, home health aide services.

**VA Medical Center - Guardian Alert 911** • 1-800-872-8662  
Free lifeline service available to eligible veterans. Must have a landline telephone. Contact your primary care provider at the VA for additional information and eligibility.

**Veterans Assistance Foundation** • 608-372-1280 • [www.vafvets.org](http://www.vafvets.org)  
Helps homeless veterans and those at-risk of becoming homeless receive job training, education, counseling and rehabilitation (Transitional Housing Referral Line)

**Veteran's Crisis/Suicide Prevention Hotline** [www.VeteransCrisisLine.net/chat](http://www.VeteransCrisisLine.net/chat)  
Dial 988 then press "1"

**Veteran's Homeless Hotline** • 1-877-4AID-VET (1-877-424-3838)

## VOLUNTEERING

**Black River Memorial Hospital Volunteer Services** • 715-284-3606  
*711 West Adams St, Black River Falls, WI 54615*

**ADRC of Jackson County** • 715-284-4301 • [www.adrcjacksoncounty.org](http://www.adrcjacksoncounty.org)  
*421 County Rd R, Black River Falls, WI 54615*  
Different volunteer options available.

**Jackson County Interfaith Volunteer Caregivers** • 715-284-7058 • [www.jcivc.org](http://www.jcivc.org)  
*1451 Tyler St, Black River Falls, WI 54615*

**Western Dairyland Retired and Senior Volunteer Program (RSVP)** • 715-985-2391

[www.westerndairyland.org/rsvp.phtml](http://www.westerndairyland.org/rsvp.phtml) .

The Retired & Senior Volunteer Program (RSVP) connects individuals aged 55 or older with meaningful volunteer opportunities in their communities. Volunteers are matched with volunteer opportunities that best reflect their interests, available time, and preferences.